

# GEORGIA

## Consumer Sentinel Complaint Statistics and Trends

*January 1 - December 31, 2002*

**Total Number of Fraud and Identity Theft Complaints from Georgia Consumers = 9,547**



**Fraud Complaints from Georgia Consumers = 4,838**

### *Top Fraud Complaint Categories for Georgia Consumers*

Rank	Top Categories	Complaints	Percentage <sup>1</sup>
1	Internet Auctions	1,034	21%
2	Advance-Fee Loans and Credit Protection/Repair	536	11%
3	Internet Services and Computer Complaints	535	11%
4	Shop-at-Home/Catalog Sales	371	8%
5	Prizes/Sweepstakes and Lotteries	369	8%

<sup>1</sup>Percentages are based on the total number of fraud complaints from Georgia consumers (4,838).

### *Amount Paid Reported by Georgia Consumers*

Total No. of Complaints	Total Amount Paid Reported	Total Complaints Reporting Amt Pd	Percentage of Complaints Reporting Amount Paid	Average Amount Paid <sup>2</sup>
4,838	\$7,761,922	3,705	77%	\$2,095

<sup>2</sup>Average amount paid is based on the total number of fraud complaints where amount paid was reported by Georgia consumers (3,705). One consumer reported an amount paid of \$2.5 million.

### *Top Georgia Consumer Locations for Fraud Complaints*

Consumer City	No. of Complaints
Atlanta	652
Marietta	220
Lawrenceville	133
Alpharetta	101
Columbus	101



**Identity Theft Complaints from Georgia Victims = 4,709**

### *Identity Theft Types Reported by Georgia Victims*

Rank	Identity Theft Type	No. of Victims	Percentage <sup>1</sup>
1	Credit Card Fraud	2,044	43%
2	Phone or Utilities Fraud	970	21%
3	Bank Fraud	942	20%
4	Government Documents or Benefits Fraud	355	8%
5	Loan Fraud	353	7%
6	Employment-Related Fraud	218	5%
	Other	782	17%
	Attempted Identity Theft	436	9%

<sup>1</sup>Percentages are based on the 4,709 victims reporting from Georgia. Percentages add to more than 100 because approximately 23% of victims from Georgia reported experiencing more than one type of identity theft.

### *Top Georgia Identity Theft Victim Locations*

Victim City	No. of Victims
Atlanta	817
Marietta	248
Decatur	143
Alpharetta	123
Lawrenceville	123